

Hungry Club

Terms of Service for Restaurant Partners

Last updated: June 2026

HungryClub FI Oy | Y-tunnus: 3627924-2 | Helsinki, Finland | hungryclub.fi

These Terms of Service ("Terms") govern the agreement between HungryClub FI Oy, operating under the brand Hungry Club ("Hungry Club", "we", "us"), and the restaurant or business entity signing up to use our platform ("Restaurant", "you"). By creating an account or signing a partner agreement, you agree to these Terms.

1. Service Description

Hungry Club is a restaurant reservation and discovery platform available at hungryclub.fi and related mobile apps. We provide restaurants with tools to manage bookings, display real-time availability, and reach diners across multiple channels — including our marketplace, Google Search & Maps, and social media integrations. Hungry Club may modify, add, remove or discontinue any feature, functionality, integration or component of the Services at any time provided that the overall nature of the Services is not materially reduced.

2. Eligibility and Account

You must be a legally registered business operating with a Y-Tunnus in Finland to sign up as a restaurant partner. You are responsible for maintaining the accuracy of your account details and for any activity carried out under your account.

You represent and warrant that:

- (a) you possesses all licences, permits and approvals required to operate;
- (b) your food products comply with applicable laws; and
- (c) all information supplied to Hungry Club is accurate and current;

Any restaurant information already present in the system upon sign-up may have been compiled from publicly available data sources.

3. Free Trial and Early Bird Offer

3.1 Early Bird Offer

Restaurants that sign this agreement on or before 30 September 2026 are eligible for the Early Bird offer: a free access period running from the date of contract signature to latest 31 March 2027 ("Early Bird Period"), with a calculation of 6 months since sign up date.

During the Early Bird Period:

- All platform features are included at no charge included the 0.5EUR per booking.
- You may cancel at any time without charge or obligation, with immediate effect.

To ensure uninterrupted service after the Early Bird Period, the Restaurant must register valid payment details (credit or debit card) upon activation of restaurant. A reminder will be sent to the registered email address in advance upon reaching the first payment month.

If valid payment details are not provided by this deadline, access to the platform may be suspended until payment details are restored.

At the end of the Early Bird Period, the account will automatically convert to a paid subscription at the early bird rates set out in Section 4.1. The Restaurant will receive a reminder email at least 14 days before the Early Bird Period expires.

3.2 Standard Free Trial

Restaurants signing this agreement after 30 September 2026 receive a 1-month free trial starting from the date of contract signature ("Trial Period").

During the Trial Period:

- All platform features are included at no charge.
- You may cancel at any time without charge or obligation, with immediate effect.

To ensure uninterrupted service after the Trial Period, the Restaurant must register valid payment details (credit or debit card) upon activation of restaurant. A reminder will be sent to the registered email address in advance.

If valid payment details are not provided before the Trial Period ends, access to the platform may be suspended until payment details are restored.

At the end of the Trial Period, the account will automatically convert to a paid subscription at the standard rates set out in Section 4.1. The Restaurant will receive a reminder email at least 14 days before the Trial Period expires.

4. Paid Subscription

4.1 Pricing

After the Early Bird Period or Trial Period ends (as applicable), the following fees apply. All prices are exclusive of VAT 25.5%, which is charged at the applicable Finnish rate on invoices.

Early bird pricing (restaurants signing this agreement on or before 30 September 2026):

- Monthly subscription fee: €80 per month

- Per-booking commission: €0.50 per booking generated via the Hungry Club marketplace

Standard pricing (restaurants signing this agreement after 30 September 2026):

- Monthly subscription fee: €80 per month
- Per-booking commission: €0.50 per booking generated via the Hungry Club marketplace

Early bird pricing is not transferable.

Bookings made directly through your own channels (e.g. your own website widget) are always free of commission and marketing fees. Bookings volume calculated will be published in Reports, based on conversion of customers from Find Restaurants page, and Website based on HungryClub SEO.

4.2 Price Changes

Hungry Club reserves the right to change subscription fees at any time. You will be notified of any price change at least 2 months in advance by email. Continued use of the platform after the effective date of a price change constitutes acceptance of the new pricing.

4.3 Billing Cycle and Payment Terms

Subscription fees are paid and renewed on a monthly basis based on initial subscription date. Per-booking commissions are invoiced at the end of each calendar month. Hungry Club's system records shall constitute prima facie evidence of bookings generated through the Hungry Club marketplace unless the Restaurant proves otherwise. Any overdue amount shall accrue interest at the rate permitted under the Finnish Interest Act (Korkolaki) together with all reasonable debt collection, legal and recovery costs incurred by Hungry Club.

All charges are applied to the credit/debit card or payment method registered on your account. Receipts are available within the platform.

If a payment cannot be processed, you will be notified and asked to update your payment details promptly. Access may be restricted until outstanding amounts are resolved.

5. Ordering and Binding Agreement

The presentation of products and pricing on Hungry Club's website or platform does not constitute a binding offer. A binding agreement between Hungry Club and the Restaurant is only formed when Hungry Club sends an invoice or written order confirmation accepting the Restaurant's sign-up.

6. Cancellation and Termination

6.1 No Right of Withdrawal

By signing up, you acknowledge that access to the platform begins immediately upon account activation. As a business customer, you waive any statutory right of cancellation or withdrawal that may otherwise apply. Subscriptions are non-refundable for partially used billing periods.

6.2 Cancellation by Restaurant

You may cancel your subscription at any time, subject to a minimum 1-month notice period. Cancellations take effect at the end of the current billing month. To cancel, contact us at hello@hungryclub.fi.

During the Early Bird Period or Trial Period (as applicable), you may cancel at any time with immediate effect and no charge.

6.3 Cancellation by Hungry Club

Hungry Club may suspend access to all or part of the Services immediately where:

- (a) any amount remains unpaid after its due date;
- (b) Hungry Club reasonably suspects fraud, abuse or unlawful activity;
- (c) continued provision of the Services may expose Hungry Club to legal, regulatory or security risk; or
- (d) the Restaurant breaches these Terms.

6.4 Effect of Termination

Upon termination, access to the platform ceases at the end of the notice period. Any outstanding subscription or commission fees will be charged at the time of cancellation or at the end of the current billing period.

7. Referral Programme

If you refer other restaurants to Hungry Club and 2 of those restaurants complete onboarding, you will receive 1 additional free month of subscription. For every further 2 successful referrals, you receive an additional free month. Free months are applied to your account consecutively and have no cash value. Referred restaurants do not receive a free month as part of this programme.

Hungry Club reserves the right to modify or discontinue the referral programme with 30 days' notice.

Hungry Club may withhold, reverse or cancel referral rewards where it reasonably believes referrals are fraudulent, self-generated, duplicated or otherwise inconsistent with the purpose of the programme.

8. Platform Use and Rights

Hungry Club grants you a non-exclusive, non-transferable right to use the platform for the purposes described in these Terms. All intellectual property rights in the platform remain with HungryClub FI Oy. This right may be revoked at any time in accordance with the termination provisions above.

You are responsible for the accuracy of information you provide about your restaurant, including menus, opening hours, and availability. You hereby grant Hungry Club a non-exclusive, worldwide, royalty-free licence to use, reproduce, publish, display and distribute the Restaurant's name, logo, photographs, menus and promotional materials for the purpose of operating, promoting and marketing the Services. Hungry Club may identify you as a customer and use your name, logo and publicly available information in marketing materials, case studies, customer lists and promotional activities. You shall retain ownership of your restaurant content, and whereas Hungry Club retains ownership of all platform data, analytics, booking metadata, usage statistics, algorithms, software, know-how and aggregated datasets generated through operation of the Services.

Each party shall keep confidential all non-public business, technical, financial and commercial information received from the other party and shall not disclose such information except as required by law or for performance of these Terms.

9. Acceptable Use

You agree not to misuse the platform, including by attempting to manipulate booking data, bypass billing, reproduce or redistribute platform content, violate security regulations, or interfere with platform operations or other users' accounts.

If Hungry Club determines that the Restaurant is misusing the payment system, violating security guidelines, or engaging in misconduct, Hungry Club is entitled to deny access to the system or payment features without prior notice.

Hungry Club is not liable for any damages resulting from the Restaurant's failure to comply with security guidelines issued by Hungry Club or its system providers.

10. Disclaimer and Liability

Hungry Club is provided on an "as is" basis. We do not guarantee uninterrupted or error-free service. Hungry Club does not guarantee any minimum number of reservations, bookings, customers, revenue or business opportunities. The Restaurant acknowledges that booking volumes may fluctuate and are dependent on numerous factors beyond Hungry Club's control. Content accessible via external links is beyond our control and we accept no responsibility for it.

The Restaurant shall indemnify and hold harmless Hungry Club, its officers, directors, employees and affiliates from and against any claims, losses, damages, liabilities, penalties, costs and expenses arising from:

- (a) inaccurate restaurant information;

- (b) food safety incidents;
- (c) consumer complaints relating to the Restaurant;
- (d) breach of law by the Restaurant;
- (e) infringement of third-party intellectual property rights by materials supplied by the Restaurant; or
- (f) breach of these Terms.

To the extent permitted by Finnish law, Hungry Club's aggregate liability shall not exceed the total fees actually paid by you during the preceding three (3) months or EUR 1,000, whichever is lower. We are not liable for indirect, consequential, or loss-of-revenue damages.

Hungry Club does not guarantee that the Services will operate continuously, uninterrupted, securely or without errors, nor that all defects will be corrected.

Hungry Club shall not be liable for any delay or failure to perform resulting from causes beyond its reasonable control, including internet outages, cyberattacks, labour disputes, governmental actions, acts of God, pandemics, failures of third-party service providers or telecommunications networks.

No claim arising out of or relating to these Terms may be brought more than twelve (12) months after the event giving rise to the claim, regardless of the form of action.

11. Governing Law

These Terms are governed by Finnish law. Any disputes arising from these Terms shall be submitted to the District Court of Helsinki (Helsingin käräjäoikeus) as the court of first instance.

12. Assignment

Hungry Club may assign, transfer, novate or otherwise dispose of its rights and obligations under these Terms without the Restaurant's consent.

The Restaurant may not assign, transfer or novate its rights or obligations without Hungry Club's prior written consent.

13. Entire Agreement

These Terms constitute the entire agreement between the parties and supersede all prior discussions, negotiations, representations, understandings and agreements relating to their subject matter. You acknowledge that you have not relied upon any representation, warranty or statement not expressly set out in these Terms.

14. No Partnership / Agency

Nothing in these Terms creates any partnership, joint venture, agency, employment or fiduciary relationship between the parties. Neither party has authority to bind the other.

15. Changes to These Terms

Hungry Club reserves the right to update these Terms at any time. Material changes will be communicated at least 30 days in advance via email to the address registered on your account. It is the Restaurant's responsibility to keep account contact details up to date. Continued use of the platform after the effective date constitutes acceptance of the updated Terms.

16. Survival

Clauses relating to payment obligations, intellectual property, confidentiality, indemnities, limitation of liability, dispute resolution, data protection and any provisions which by their nature are intended to survive termination shall survive termination or expiry.

17. Electronic Notices

Any notice shall be deemed received:

- (a) immediately upon delivery through the platform;
- (b) upon transmission if sent by email to the last notified email address of the recipient; or
- (c) two business days after posting.

Agreement

By activation of the restaurant via Stripe, the Restaurant confirms it has read, understood, and agrees to these Terms of Service and the Data Processing Agreement attached as Annex A.

Annex A

Data Processing Agreement (DPA)

This Data Processing Agreement (“DPA”) forms part of the Terms of Service between HungryClub FI Oy (“Data Processor”) and the Restaurant (“Data Controller”). It governs the processing of personal data carried out by Hungry Club on behalf of the Restaurant, as required by Article 28 of the EU General Data Protection Regulation (GDPR) (EU) 2016/679.

A1. Definitions

“Personal Data” means any information relating to an identified or identifiable natural person processed under this DPA.

“Data Controller” means the Restaurant, which determines the purposes and means of processing guest reservation data.

“Data Processor” means HungryClub FI Oy, which processes personal data on behalf of the Restaurant.

“Sub-processor” means any third party engaged by the Data Processor to process personal data.

A2. Subject Matter and Duration

The Processor processes personal data on behalf of the Controller for the purpose of providing the Hungry Club reservation platform services described in the Terms of Service. Processing takes place for the duration of the Terms of Service and ceases upon termination, subject to the retention provisions below.

A3. Nature and Purpose of Processing

The Processor processes personal data solely to provide and operate the reservation platform on behalf of the Controller, including:

- Receiving, storing, and managing guest reservation requests
- Sending automated booking confirmations and reminders to guests
- Enabling guest self-service (cancellations, modifications)
- Providing analytics and reporting to the Restaurant on booking activity

The Processor shall not process personal data for any other purpose, including its own marketing, without the prior written consent of the Controller.

A4. Categories of Data and Data Subjects

Data subjects	
	Guests making reservations at the Restaurant

Categories of data	Full name, email address, phone number, reservation details (date, time, party size, special requests), communication history
Special categories	None — dietary preferences and accessibility needs are processed only if voluntarily provided and are not classified as health data for these purposes

A5. Obligations of the Processor

HungryClub FI Oy shall:

- Process personal data only on documented instructions from the Controller (i.e. these Terms and the platform's operational purpose)
- Ensure that personnel authorised to process the data are bound by confidentiality obligations
- Implement appropriate technical and organisational security measures in accordance with GDPR Article 32
- Not engage any sub-processor without prior general or specific written authorisation from the Controller (see Schedule 2)
- Assist the Controller in responding to data subject rights requests (access, correction, deletion, portability) within the timescales required by GDPR
- Notify the Controller without undue delay (and in any event within 72 hours) upon becoming aware of a personal data breach affecting the Controller's data
- Upon termination of the Terms of Service, delete or return all personal data within 30 days, unless retention is required by applicable law
- Make available all information necessary to demonstrate compliance with this DPA and allow for audits on reasonable notice

A6. Obligations of the Controller (Restaurant)

The Restaurant shall:

- Ensure it has a lawful basis for collecting and sharing guest data with Hungry Club (e.g. legitimate interest or consent for reservation purposes)
- Ensure its own privacy notice informs guests that reservation data is processed by Hungry Club as a data processor
- Notify Hungry Club promptly of any data subject requests it cannot resolve without the Processor's assistance

A7. Sub-processors

The Controller grants general authorisation to the Processor to engage the sub-processors listed in Schedule 2 below. The Processor shall inform the Controller of any intended addition or replacement of sub-processors, giving the Controller the opportunity to object within 14 days.

A8. International Transfers

Personal data shall not be transferred outside the EU/EEA without appropriate safeguards under GDPR Chapter V. Where sub-processors are located outside the EU/EEA, the Processor shall ensure Standard Contractual Clauses (SCCs) or equivalent mechanisms are in place.

A9. Security Measures

The Processor maintains the following technical and organisational measures, at minimum:

- Encryption of personal data in transit (TLS) and at rest
- Access controls limiting data access to authorised personnel only
- Regular security testing and vulnerability assessments
- Incident response and breach notification procedures

A10. Governing Law

This DPA is governed by Finnish law and forms an integral part of the Terms of Service. In the event of conflict between this DPA and the Terms of Service, this DPA shall prevail in respect of data processing matters.

Schedule 1 — Details of Processing

Controller	The Restaurant (as identified in the signed Terms of Service)
Processor	HungryClub FI Oy, Y-tunnus: 3627924-2, Helsinki, Finland
Purpose	Operation of reservation management platform on behalf of the Restaurant
Duration	Duration of the Terms of Service + 30-day deletion window post-termination
Retention	Guest reservation data retained for 24 months from reservation date, unless deletion is requested earlier

Schedule 2 — Approved Sub-processors

Sub-processor	Purpose	Location
<i>AWS (Amazon Web Services)</i>	Cloud infrastructure and data hosting	EU
<i>Digital Ocean</i>	Cloud infrastructure and data hosting	EU
<i>CookieBot</i>	Cookie Consent Management	EU
<i>Postmark</i>	Transactional email (booking confirmations, reminders)	EU
<i>Stripe</i>	Payment processing (restaurant subscription billing only)	EU

Note: Guest payment data is not processed by Hungry Club. Restaurants handle guest payments independently.

DPA Acceptance

This DPA is accepted as part of the Terms of Service signature above. No separate signature is required.

HungryClub FI Oy | Y-tunnus: 3627924-2 | Helsinki, Finland | hungryclub.fi | hello@hungryclub.fi